

DICHTOMATIK Vertriebsgesellschaft für Technische Dichtungen mbH Postfach 70 04 80 | 22004 Hamburg | Germany

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Update Corona Virus

Dear customer,

As you are probably aware, a viral outbreak within China has created disruptions to travel and typical business operations around the world. Luckily the Dichtomatik production partners were not affected until today and are working on a normal base. We can therefore continue to guarantee a supply of articles to the usual extent.

While the implications of the Coronavirus were not predictable, Dichtomatik has been carrying additional safety stock levels through January in preparation for the annual risks associated with Chinese New Year. This strategy has provided insulation to our customer base against this unforeseeable situation. To protect your supply chain against risk from a sustained interruption in Chinese manufacturing, Dichtomatik is surveying Chinese producers to quantify any shipment delays. While there are no known delays, Dichtomatik is prepared to develop contingency plans to respond to potential interruptions to our supply chain. In case of changes we will inform you immediately.

Please do not hesitate to contact your account manager for any questions. Thank you for your understanding and support during this period.

Best regards

Dichtomatik

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